



AJUNTAMENT
DE VALÈNCIA



València
Innovation
Capital

FAQs.

Frequently asked questions

sandbox
urbano VALÈNCIA



Purpose of this tool

The Frequently Asked Questions (FAQs) document for the Valencia Urban Sandbox has been designed with the aim of providing guidance and support to all stakeholders interested in participating. This document seeks to answer the most common queries in a clear and accessible way, thus providing a better understanding of the processes, rules and opportunities offered by the Valencia Urban Sandbox.





1. What is the Valencia Urban Sandbox?

Article 1



Municipal Ordinance regulating the Valencia Urban Sandbox

The Valencia Urban Sandbox is an instrument, launched from the Valencia Innovation Capital strategy, which places the city and its urban resources at the service of companies, startups, research centers, universities and other stakeholders in the innovation ecosystem so that they can test their products, services and business models, with the aim of being proven in a real environment and facilitate their possible commercialization in the market.

2. Why was the Valencia Urban Sandbox needed?

Preamble



Municipal Ordinance regulating the Valencia Urban Sandbox

The València Urban Sandbox is an instrument that complements the existing set of public instruments to foster innovation, creating competitive advantages in the city to retain and attract talent and investments.

3. Who can submit an application to join the Valencia Urban Sandbox?

Article 8.



Municipal Ordinance regulating the Valencia Urban Sandbox

Any natural person or legal entity, public or private, interested in testing and developing new solutions in products or services or functionalities in existing products or services that represent an innovation in the market and require validation in a real environment can apply for access to the València Urban Sandbox.



4. Which projects can get access to the Valencia Urban Sandbox?

Article 4



Municipal Ordinance regulating the Valencia Urban Sandbox

All innovation projects that require for their development the use of prototypes, experimental trials, tests, platforms, products, and programs, among others, may participate in the Valencia Urban Sandbox.

In addition, projects may come from any sector, activity, technology or source of knowledge as long as they are aimed at finding new solutions or functionalities that do not currently exist in the market.

5. What requirements must the projects meet in order to participate?

Article 12



Municipal Ordinance regulating the Valencia Urban Sandbox

The following innovation projects may be submitted:

1. Those that include a component, subsystem, system, prototype, product, service, or commercial model that requires testing and validation in a relevant or real environment and is in an advanced stage of development.
2. Those that contribute innovation to their sector.
3. Those that help identify the added value they will bring to the general public interest and the city of Valencia.
4. Those that ensure adequate protection for participants, end users, infrastructures, and the urban and environmental surroundings of the city.





6. Where can the tests take place?

Articles 5 y 6



Municipal Ordinance regulating the Valencia Urban Sandbox

The Urban Sandbox supports and promotes experimentation in the city of Valencia. The Valencia City Council provides interested stakeholders with an [Urban Resources List](#), which includes over 100 resources such as events, urban areas and infrastructures available to the innovation ecosystem as testing environments. These resources, managed by the City Council and the Local Public Sector, are available to interested entities for the development of their projects.

In the proposed testing protocol, those interested must apply to request access to the Urban Sandbox. They may indicate any of the urban resources available in the city of Valencia's Urban Resources List or request another resource not included in this list.

7. How to get access to the Valencia Urban Sandbox?

Article 12



Municipal Ordinance regulating the Valencia Urban Sandbox

The application is submitted through the Sede Electrónica. To participate in Valencia's Urban Sandbox and be able to test innovation projects, those interested must submit an application providing the required information and documentation, as well as a testing protocol proposal.

Detailed information on the steps and requirements associated with the Urban Sandbox can be accessed through the following [link](#).



8. What happens once the access to the Valencia Urban Sandbox is approved?

Articles 17 y 18

Municipal Ordinance regulating the Valencia Urban Sandbox



After the innovation project is approved and the required documentation has been submitted, the participants will have a maximum period of one month to begin testing activities as outlined in the testing protocol.

Once testing has begun, the Valencia City Council, in close collaboration with the participating entities, as well as with experts and local facilitators of urban resources from the public sector will monitor its progress.

9. How will the city of Valencia benefit from innovation projects developed in the Urban Sandbox?

Article 22

Municipal Ordinance regulating the Valencia Urban Sandbox



The involvement of the Valencia City Council or its Local Public Sector in the Intellectual and Industrial Property Rights (IIPR) of the tests and their related innovation projects is based on the economic principle that sharing risks entails sharing benefits.

Participants in the Valencia Urban Sandbox must propose in their testing protocol how the Valencia City Council and its citizens will share in the potential outcomes achieved from the tests.



9. Is there any physical and digital infrastructure that Valencia Urban Sandbox offers?

Article 5

Municipal Ordinance regulating the Valencia Urban Sandbox



Yes, the Sandbox provides access to public urban infrastructure already authorized for testing purposes, including public spaces like La Harinera and El Turia Stadium, public infrastructure such as the Benimaclet Municipal Social Services Center or the San Pau sports facility and city events, which are also open to innovation pilots.

While utilities like electricity or water are not explicitly detailed, these are real, functional urban spaces where experimentation has already taken place. Companies can expect real-world conditions for deploying and validating their solutions.

10. Do we understand correctly that the chosen companies will try their solutions / technologies / products in Valencia city area?

Article 3

Municipal Ordinance regulating the Valencia Urban Sandbox



Yes, that is correct. Valencia positions itself as an urban sandbox, a real city environment open to testing innovative technologies. The selected projects will be implemented within specific locations in the city with municipal support and permissions.



11. What are the benefits for participating companies?

Municipal Ordinance regulating the Valencia Urban Sandbox



Companies participating in Valencia Sandbox benefit from:

- Access to real-life testing environments, already approved for experimentation.
- Public-private collaboration, enhancing the credibility and validation of their solutions.
- Visibility and positioning within one of Europe's emerging innovation hubs.
- Opportunities to scale their solutions with institutional support if pilots succeed.

12. After submitting the application, what should companies expect? What are the next steps?

Article 13

Municipal Ordinance regulating the Valencia Urban Sandbox



After submitting the application, València Innovation Capital will serve as the entry point and support throughout the entire process. Companies can expect to be contacted individually to assess the viability of their proposals and define the conditions for implementation.

The next steps typically involve a coordination meeting to specify the technical aspects, location, required authorizations, and timing for the pilot. The process is collaborative and adaptive, ensuring that each solution is integrated appropriately into the city context.

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